

T&C / Cancellation / Refund Policy

The following terms govern the participation in the 5th India Steel Expo 2023, International Exhibition & Conference on Steel and Allied Sectors :

1. **Insurance:** Registration fees do not include personal, travel or medical insurance of any kind. Exhibitor/ Delegates are advised to make their own insurance arrangements to cover risks including (but not limited to) loss, cancellation, medical costs and injury. No responsibility will be accepted by the Organisers, the host organization for any delegate failing to insure and/or any injury or loss.
2. **Currency and tax:** All fees and costs as quoted are payable in US Dollars (US\$) or Indian Rupees (INR) only and are inclusive of all taxes as applicable under the laws of India.
3. All **discounted exhibition registration fees** like Early Bird etc. are applicable within the defined time window in order to qualify for the rate.
4. **Cancellation policy:** Cancellation of registration must be notified in writing. Cancellations received up to and including 90 (Ninety) days prior to commencement of the Organiser will be refunded less a Cancellation fee of 50 % No refund of participation fees will be possible for cancellations notified less than 90 (Ninety) days in advance of the organiser. Failure to obtain a visa is not ground for a refund of registration fees.
5. **Accommodation and cancellation of accommodation reservations:** The organizers make no warranties as to the accommodation providers described in event promotional material. It is the responsibility of the participants/ delegates to review the accommodation provider/s and to ensure that any accommodation selected is appropriate for their needs. Participants can also avail the facility of group booking in the hotels. Penalties for cancellations and non-arrival differ at the various hotels, but typically, cancellations received less than 30 (thirty) days in advance of arrival will incur a fee of one night's room rate. However booking will be done by participants its own.
6. **Communication:** All communication regarding the Event will be directed only to the person or persons named on the Exhibitor registration form. All written communication (such as but not limited to confirmation letter and tax invoice) will be sent by email, in accordance with our sustainability policy.
7. **Copies of confirmations,** tax invoice and other Exhibition related communication cannot be sent to any other person.
8. **Privacy:** Privacy of all participants is important to us. All personal information will be used in accordance with our privacy policy.

For queries related to Exhibition Registration please reach us at mayank.rastogi@ficci.com